Joanna Bonner

AUTOMOTIVE TECHNICIAN WITH EXPRESS LUBE & MAINTENANCE EXPERIENCE

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Austin, Texas

Texas DPS Certified Vehicle Inspector and express lube technician with dealership experience performing oil changes, tire rotations, alignments, and multipoint inspections to manufacturer specifications in a fast-paced, flag-hour environment. Brings a strong foundation from an automotive lab assistant role managing tools, equipment, and shop safety. Known for clearly explaining vehicle findings to customers and working closely with service advisors and mainline technicians to prioritize repairs. Background in technical instruction and web development adds strengths in troubleshooting, documentation, and learning new systems quickly. Committed to growing into a full automotive technician role and delivering safe, reliable, high-quality work.

PROFESSIONAL EXPERIENCE

Express Lube Technician at Austin Subaru

April 2026 to October 2026

- Performed oil changes, tire rotations, and alignments to manufacturer specifications, delivering consistent, quality work in a fast-paced, flag-hour environment.
- Inspected vehicles and recommended necessary repairs and preventive maintenance, prioritizing the safety and long-term reliability of each customer's vehicle and building customer trust.
- Recorded short multipoint inspection videos showing customers the condition of their vehicle, making findings easy to understand and supporting informed service decisions.
- Coordinated with service advisors on customer needs and job status, keeping repair orders moving and delivering completed vehicles on time.
- Consulted with experienced mainline technicians to assess findings, determine whether issues needed immediate or future attention, and develop repair recommendations for customers.
- Performed official Texas state vehicle inspections as a DPS Certified Vehicle Inspector.
- Maintained a clean, organized, and safe work area by wearing proper PPE and keeping personal and shared spaces orderly.

Automotive Lab Assistant at Austin Community College, Riverside

October 2025 to April 2026

- Managed tool checkout and inventory systems to ensure accurate tracking, availability, and readiness of tools for daily automotive service operations.
- Supported technicians and instructors by locating and preparing specialized tools and equipment, minimizing downtime and maintaining workflow efficiency.
- Maintained a clean, organized, and safe shop environment through regular inspection, tool organization, and adherence to safety procedures.
- Prepared cleaning materials and maintained shop floors between class sessions, upholding professional standards of cleanliness and safety.
- Inspected tools for wear or damage and reported maintenance or replacement needs, ensuring reliability and compliance with safety guidelines.
- Promoted accountability and proper tool handling among students and staff, reinforcing industry-level standards of professionalism and care.

Senior Instructor at Coding with Kids
September 2019 to April 2026

- Facilitated communication and accountability, by attending weekly meetings, recording action items, and tracking unresolved issues, ensuring timely follow-up and resolution.
- Coached 16 students in programming through debugging support, software installation, and code teaching, enhancing technical proficiency and student confidence.
- Fostered a positive learning atmosphere by setting clear expectations and encouraging respectful interactions, enhancing student collaboration and engagement.
- Assessed individual student needs through evaluations and tailored instruction, preparing advancement to the next level of proficiency.
- Prepared and maintained devices for students by charging laptops, cleaning materials, and updating software, ensuring device functionality and creating personalized learning.

WordPress Website Developer and Consultant at
Bonadillo Web Studio (Freelancing/Sole Proprietorship)
March 2014 to March 2026

- Designed and built custom websites, by analyzing client needs, estimating projects, and assembling timelines, delivering functional solutions.
- Consulted with clients on design, development, and functionality, customizing WordPress back-ends for intuitive use, enhancing website performance and user experience.
- Provided instructional materials and explained technical concepts to clients of varying expertise, empowering them to manage and update their websites confidently.
- Planned and implemented membership and e-commerce functionality, through WordPress plugins and tailored code, expanding client capabilities and business opportunities.
- Maintained and safeguarded websites by updating themes, plugins, and security measures, while managing sensitive client information, ensuring data protection and site functionality.

CERTIFICATIONS

Texas DPS Certified Vehicle Inspector

ASE Refrigerant Recovery and Recycling Review and Quiz, which meets Section 609 Requirements from the U.S. EPA

Passed ASE Exams
- G1 – Auto Maintenance and Light Repair
- A6 – Electrical/Electronic Systems
- A5 – Brakes

SKILLS

Oil & Filter Service, Tire Rotation, Wheel Alignment, Multipoint Vehicle Inspections, Vehicle Lift Operation, Inspection Videos & Customer Reporting, Shop Tool & Equipment Management, Safety Protocols & PPE

Professional Strengths

Customer Communication, Team Collaboration with Advisors & Technicians, Diagnostic Thinking & Problem Solving, Organization & Attention to Detail, Time Management, Explaining Technical Findings Clearly

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EDUCATION

Associate of Applied Science in Automotive Technology from Austin Community College
expected completion in Spring 2027

Bachelor of Fine Arts in Graphic Communications from the University of Houston